

Description: - This document covers the steps to remove the duplicate transactions that the users could see once the FI is migrated to the OFX 4 instance.

Applicable Scenario: - When the ofx legacy uses the generated transaction id in the specified format and OFX 4 uses the id from the DIIS response.

Reason for the duplicate transaction: - Change in transaction id in OFX 4 compared to legacy

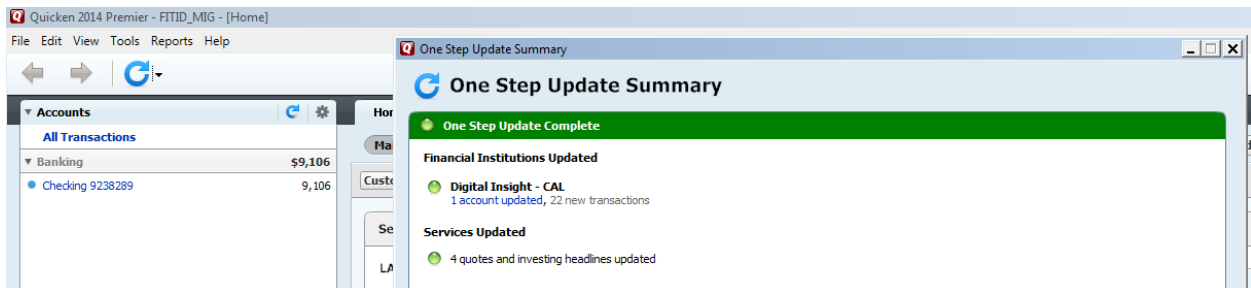
Date Range for possible Duplicate: - By default a statement download from Quicken fetches transactions from 10 days prior to the last sync date. User may see duplicate transactions for this date range only during the first sync after migration. Following steps are to be followed to remove duplicate transactions.

Steps to remove Duplicate Transaction:-

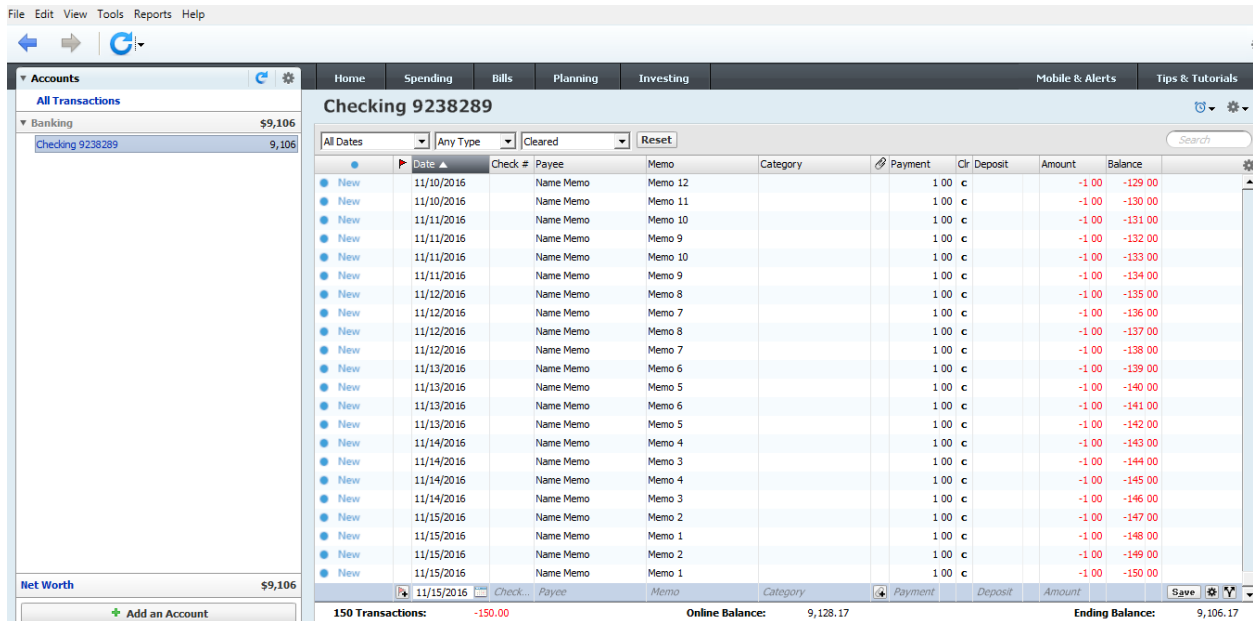
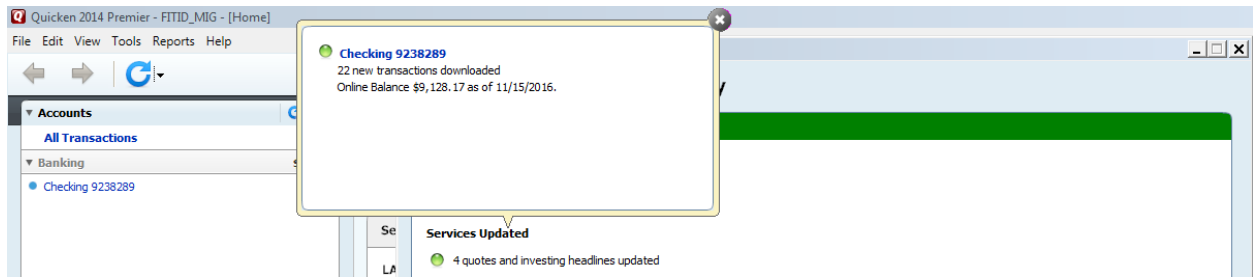
Before Migration (Current state of the statement)

Date	Check #	Payee	Memo	Category	Payment	Clr	Deposit	Amount	Balance
11/15/2016		Name Memo	Memo 22		1.00	c		-1.00	-107.00
11/5/2016		Name Memo	Memo 21		1.00	c		-1.00	-108.00
11/6/2016		Name Memo	Memo 20		1.00	c		-1.00	-109.00
11/6/2016		Name Memo	Memo 19		1.00	c		-1.00	-110.00
11/7/2016		Name Memo	Memo 18		1.00	c		-1.00	-111.00
11/7/2016		Name Memo	Memo 17		1.00	c		-1.00	-112.00
11/8/2016		Name Memo	Memo 16		1.00	c		-1.00	-113.00
11/8/2016		Name Memo	Memo 15		1.00	c		-1.00	-114.00
11/9/2016		Name Memo	Memo 14		1.00	c		-1.00	-115.00
11/9/2016		Name Memo	Memo 13		1.00	c		-1.00	-116.00
11/10/2016		Name Memo	Memo 12		1.00	c		-1.00	-117.00
11/10/2016		Name Memo	Memo 11		1.00	c		-1.00	-118.00
11/11/2016		Name Memo	Memo 10		1.00	c		-1.00	-119.00
11/11/2016		Name Memo	Memo 9		1.00	c		-1.00	-120.00
11/12/2016		Name Memo	Memo 8		1.00	c		-1.00	-121.00
11/12/2016		Name Memo	Memo 7		1.00	c		-1.00	-122.00
11/13/2016		Name Memo	Memo 6		1.00	c		-1.00	-123.00
11/13/2016		Name Memo	Memo 5		1.00	c		-1.00	-124.00
11/14/2016		Name Memo	Memo 4		1.00	c		-1.00	-125.00
11/14/2016		Name Memo	Memo 3		1.00	c		-1.00	-126.00
11/15/2016		Name Memo	Memo 2		1.00	c		-1.00	-127.00
11/15/2016		Name Memo	Memo 1		1.00	c		-1.00	-128.00

Step 1:- Sync the account to download all the transactions.

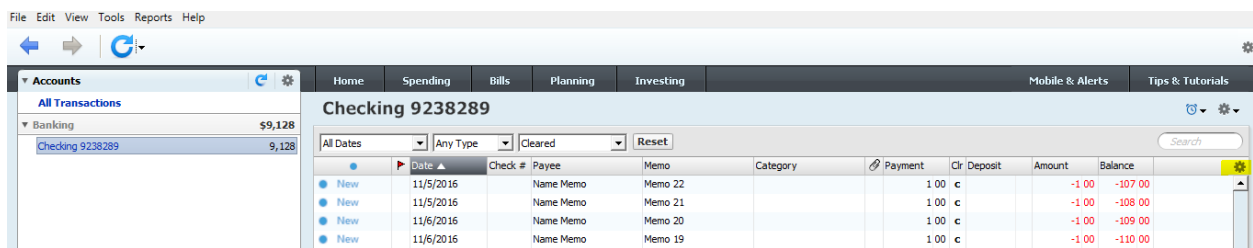


Quicken will download transaction starting from 10 days prior to the last successful sync date and will inform the downloaded transaction details once finished.

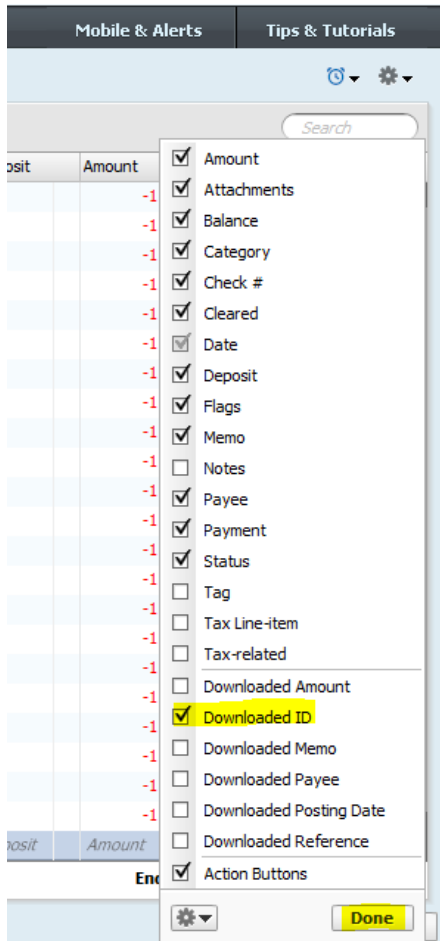


Step 2:- Update the grid setting to display the downloaded (transaction) id.

Click on the setting icon on top right corner of the header of transaction grid as highlighted in yellow on the screen shot.



From the option, make sure the checkbox against "Downloaded ID" is checked as highlighted in the screen shot and click on the "Done" Button.



Step 3 :- Identify the duplicate record to be deleted.

As a result, the grid will include the 'Downloaded ID' as well in the transaction details as highlighted in the screen shot.

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Checking 9238289

Date	Check #	Downloaded ID	Payee	Memo	Category	Payment	Deposit	Amount	Balance
11/5/2016	39000381		Name Memo	Memo 22		1.00 c		-1.00	9,149.17
11/5/2016	39000382		Name Memo	Memo 21		1.00 c		-1.00	9,148.17
11/5/2016	20161105*-100*0**Name 21	20161105*-100*0**Name 22	Name Memo	Memo 21		1.00 c		-1.00	9,147.17
11/5/2016	20161105*-100*0**Name 21		Name Memo	Memo 21		1.00 c		-1.00	9,146.17
11/6/2016	39000383		Name Memo	Memo 20		1.00 c		-1.00	9,145.17
11/6/2016	39000384		Name Memo	Memo 19		1.00 c		-1.00	9,144.17
11/6/2016	20161106*-100*0**Name 20		Name Memo	Memo 20		1.00 c		-1.00	9,143.17
11/6/2016	20161106*-100*0**Name 19		Name Memo	Memo 19		1.00 c		-1.00	9,142.17
11/7/2016	39000385		Name Memo	Memo 18		1.00 c		-1.00	9,141.17
11/7/2016	39000386		Name Memo	Memo 17		1.00 c		-1.00	9,140.17
11/7/2016	20161107*-100*0**Name 18		Name Memo	Memo 18		1.00 c		-1.00	9,139.17
11/7/2016	20161107*-100*0**Name 17		Name Memo	Memo 17		1.00 c		-1.00	9,138.17
11/8/2016	39000387		Name Memo	Memo 16		1.00 c		-1.00	9,137.17
11/8/2016	39000388		Name Memo	Memo 15		1.00 c		-1.00	9,136.17
11/8/2016	20161108*-100*0**Name 16		Name Memo	Memo 16		1.00 c		-1.00	9,135.17
11/8/2016	20161108*-100*0**Name 15		Name Memo	Memo 15		1.00 c		-1.00	9,134.17
11/9/2016	39000389		Name Memo	Memo 14		1.00 c		-1.00	9,133.17
11/9/2016	39000390		Name Memo	Memo 13		1.00 c		-1.00	9,132.17
11/9/2016	20161109*-100*0**Name 14		Name Memo	Memo 14		1.00 c		-1.00	9,131.17
11/9/2016	20161109*-100*0**Name 13		Name Memo	Memo 13		1.00 c		-1.00	9,130.17
11/10/2016	39000391		Name Memo	Memo 12		1.00 c		-1.00	9,129.17
11/10/2016	39000392		Name Memo	Memo 11		1.00 c		-1.00	9,128.17
11/10/2016	20161110*-100*0**Name 12		Name Memo	Memo 12		1.00 c		-1.00	9,127.17

151 Transactions Online Balance: 9,128.17 Ending Balance: 9,106.17

Identify the duplication transactions and record to be deleted.

The duplication transaction got added to the system because of the change in the 'Downloaded id'. All the old downloaded ID will be in the format "YYYYMMDD*-\$\$\$*TTYP**NAME", where in

YYYYMMDD is the date

\$\$\$ is the amount in Cents

TTYP – transaction type.

NAME is the Name in the payment.

Examine the transaction grid and compare the values, find the corresponding values for each of the duplicate transaction **by comparing the, date, amount, payee name, memo etc.**

Delete the record in which the 'Downloaded Id' is **in the above mentioned format (old record)**.

As shown in the below screen shot, identify the record first.

	Date	Check #	Downloaded ID	Payee	Memo	Cat...	Payment	Clr	Deposit	Amount	B
New	11/10/2016	Check...	20161110*-\$\$\$*Name 12	Name Memo	Memo 12	Cat...	1 00	c	Deposit	-1 00	
New	11/10/2016		20161110*-\$\$\$*Name 11	Name Memo	Memo 11		1 00	c		-1 00	
New	11/11/2016	39000393	39000393	Name Memo	Memo 10		1 00	c		-1 00	
New	11/11/2016	39000394	39000394	Name Memo	Memo 9		1 00	c		-1 00	
New	11/11/2016	20161111*-\$\$\$*Name 10	20161111*-\$\$\$*Name 10	Name Memo	Memo 10		1 00	c		-1 00	
New	11/11/2016	20161111*-\$\$\$*Name 9	20161111*-\$\$\$*Name 9	Name Memo	Memo 9		1 00	c		-1 00	
New	11/12/2016	39000395	39000395	Name Memo	Memo 8		1 00	c		-1 00	
New	11/12/2016	39000396	39000396	Name Memo	Memo 7		1 00	c		-1 00	
New	11/12/2016	20161112*-\$\$\$*Name 8	20161112*-\$\$\$*Name 8	Name Memo	Memo 8		1 00	c		-1 00	
New	11/12/2016	20161112*-\$\$\$*Name 7	20161112*-\$\$\$*Name 7	Name Memo	Memo 7		1 00	c		-1 00	
New	11/13/2016	39000397	39000397	Name Memo	Memo 6		1 00	c		-1 00	

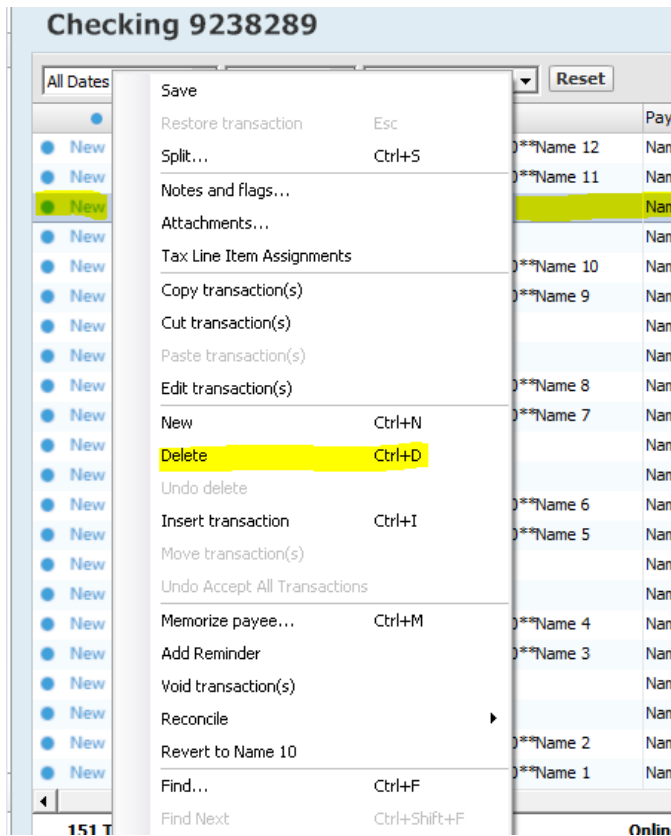
Step 4 :-Select the record for delete.

Right click on the record to get the inline menu.

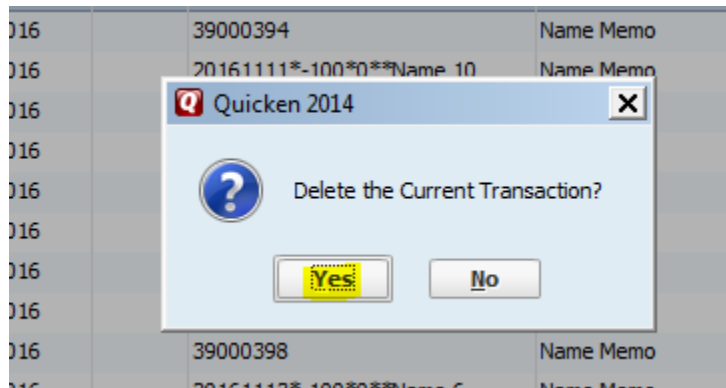
	Date	Check #	Downloaded ID	Payee	Memo	Cat...	Payment	Clr	Deposit	Amount	Balance
New	11/11/2016	Check...	39000393	Name Memo	Memo 10	Cat...	1 00	c	Deposit	-1 00	9,125 17
New	11/11/2016	39000394	39000394	Name Memo	Memo 9		1 00	c		-1 00	9,124 17

Step 5 :-Delete the record using the menu and confirm.

From the menu, click on the “Delete”.



Click on the “Yes” button on the Confirmation window.



Step 6:-Repeat the process for all the duplicate records identified.

We have to repeat the process against all the duplicate transaction. Make sure that you delete the original record that is present in the system before the last sync. Otherwise you will get the duplicate again once you sync it.

Step 7:-Alternate way to delete the record.

Alternatively you can select all the record that you want to delete and press “Ctrl+D” to delete the records together and confirm.

Step 8:-Make sure account is in sync.

Once all the record has been deleted, please do a sync and make sure that there are no duplicate transactions returned.

