Description: - This document covers the steps to remove the duplicate transactions that the users could see once the FI is migrated to the OFX 4 instance.

Product:- Quicken For Mac

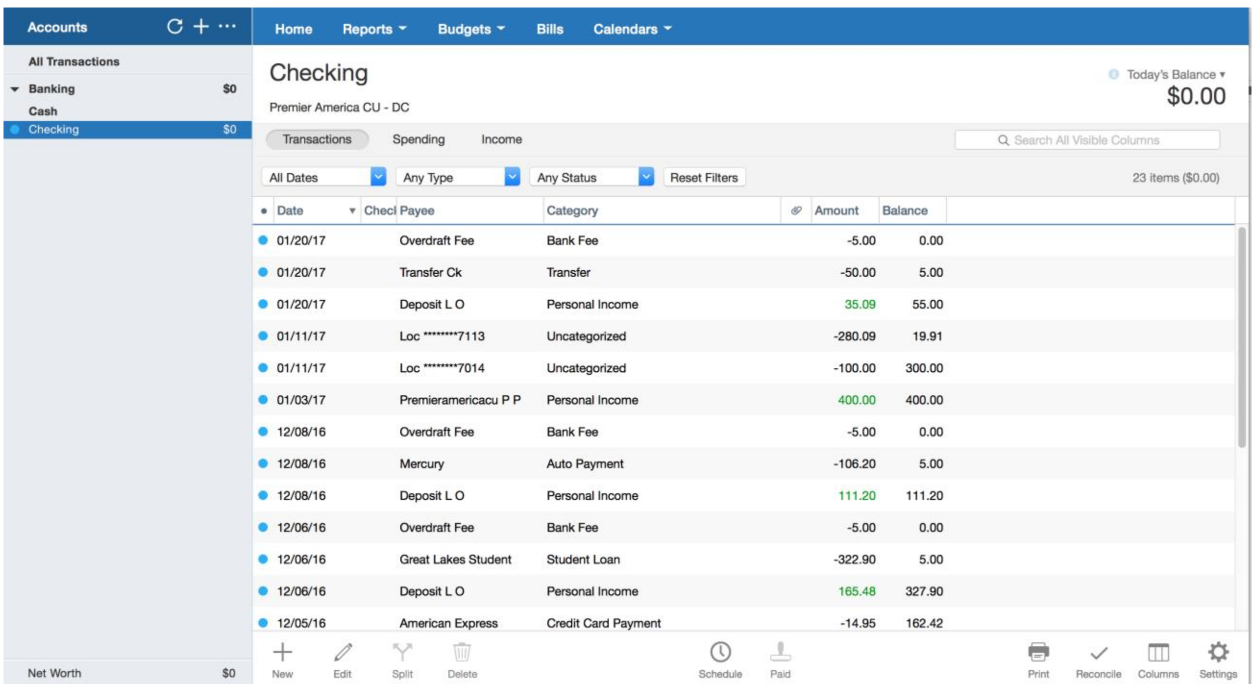
Applicable Scenario: - When the ofx legacy uses the generated transaction id in the specified format and OFX 4 uses the id from the DIIS response.

Reason for the duplicate transaction: - Change in transaction id in OFX 4 compared to legacy

Date Range for possible Duplicate: - By default a statement download from Quicken fetches transactions from 10 days prior to the last sync date. User may see duplicate transactions for this date range only during the first sync after migration. Following steps are to be followed to remove duplicate transactions.

Steps to remove Duplicate Transaction:-

Before Migration (Current state of the statement)

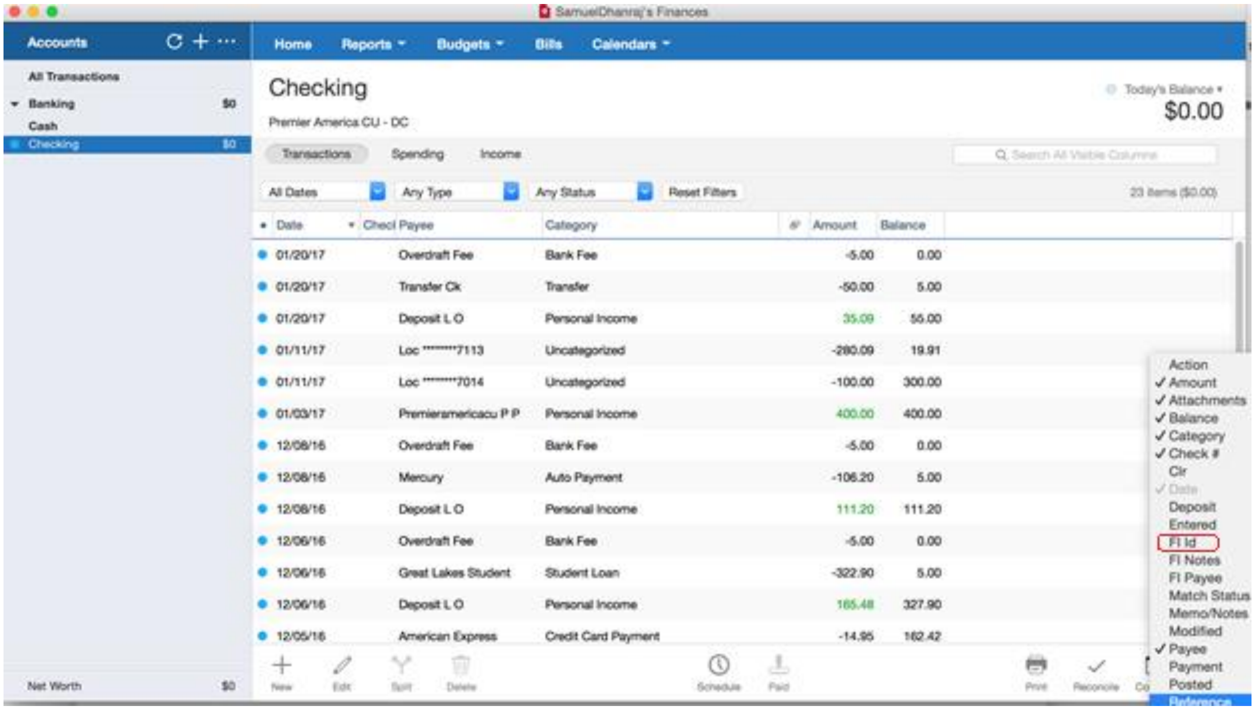


Step 1:- Sync the account to download all the transactions.

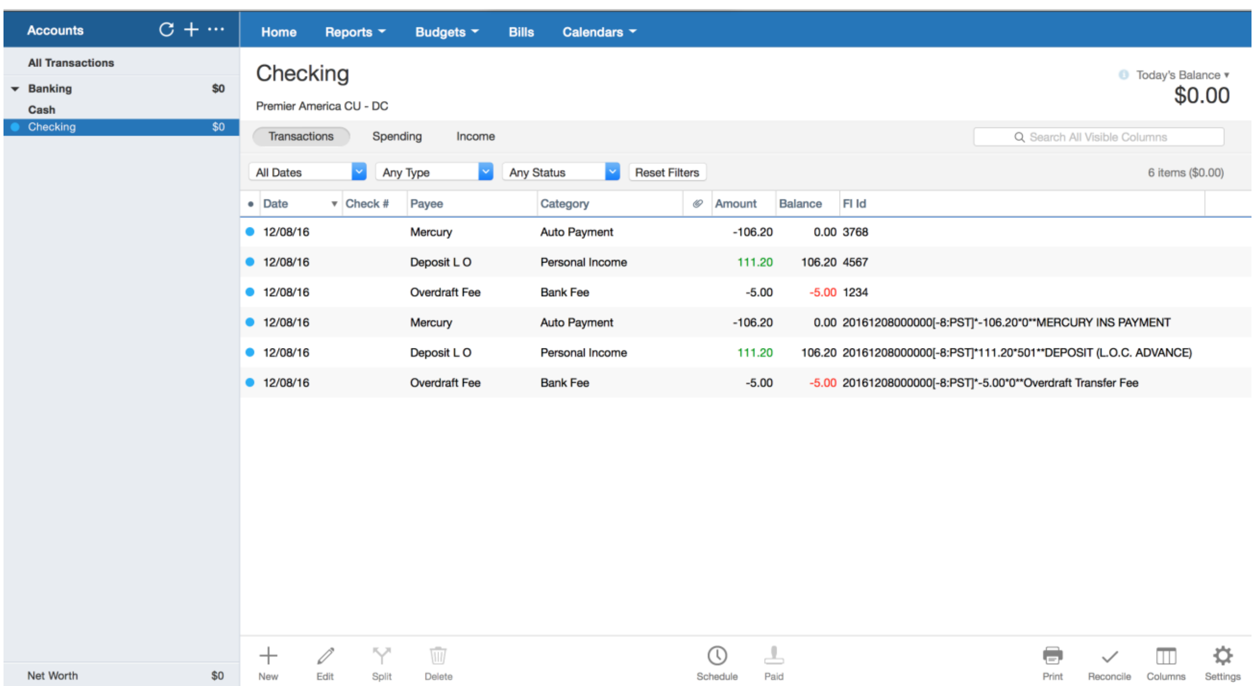
Quicken will download transaction starting from 10 days prior to the last successful sync date and will inform the downloaded transaction details once finished.

Step 2:- Update the grid setting to display the FI id (transaction) id.

Right Click on the grid and check the FI id option in the in line menu. As shown below.

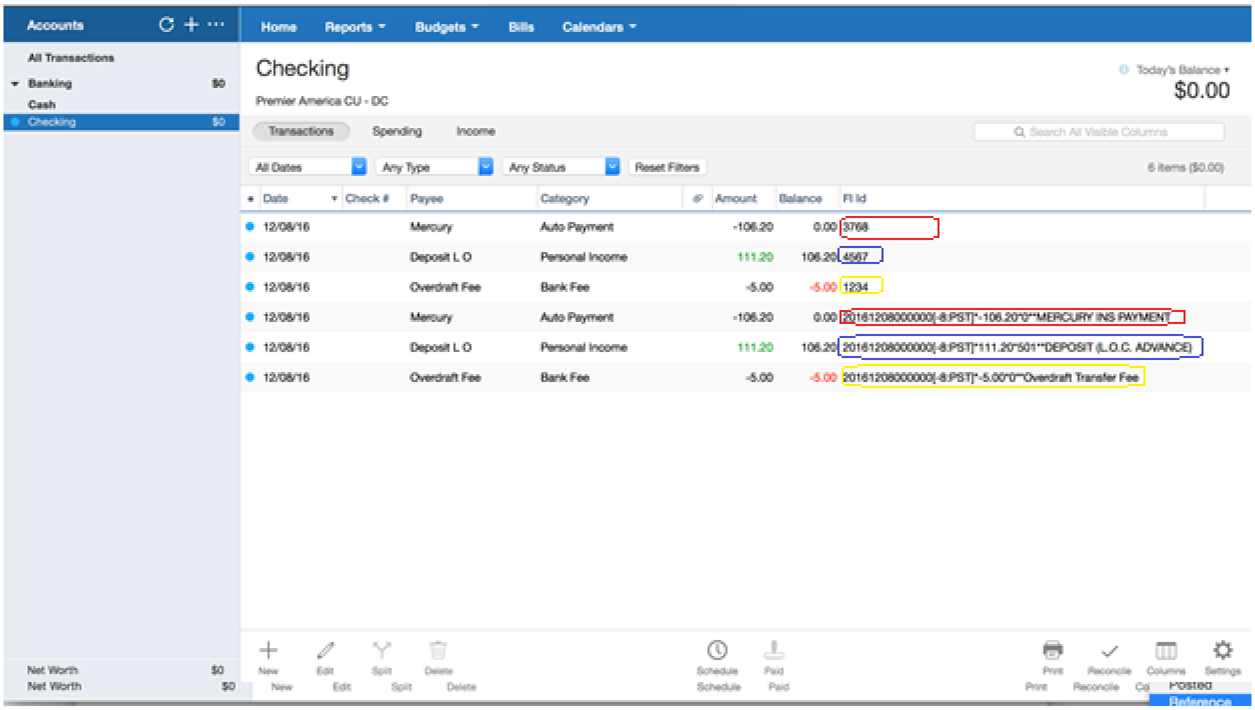


And you will see the Fi id in the grid as shown below



Step 3:- Identify the duplicate record to be deleted.

As a result, the grid will include the 'FI id' as well in the transaction details as highlighted in the screen shot.



Identify the duplication transactions and record to be deleted.

The duplication transaction got added to the system because of the change in the 'Downloaded id'. All the old downloaded ID will be in the format "YYYYMMDD*-$$$*TTYP**NAME", where in

YYYYMMDD is the date

$$$ is the amount in Cents

TTYP – transaction type.

NAME is the Name in the payment.

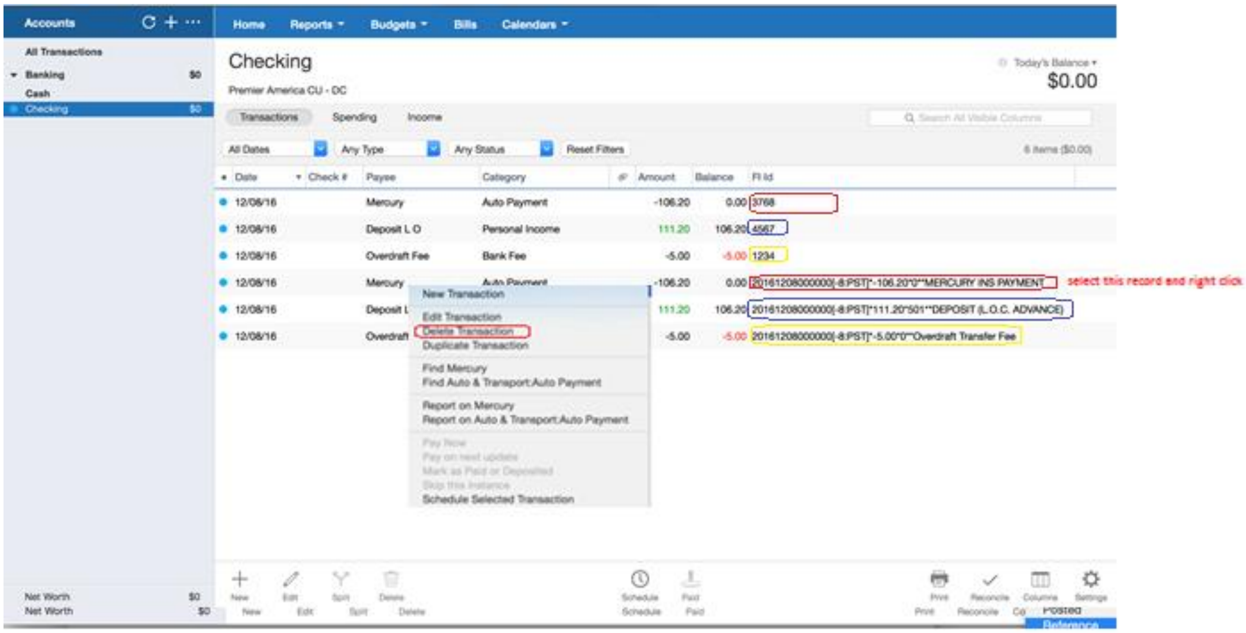
Examine the transaction grid and compare the values, find the corresponding values for each of the duplicate transaction by comparing the, date, amount, payee name, memo etc.

Delete the record in which the 'Downloaded Id' is **in the above mentioned format (old record)**.

As shown in the below screen shot, identify the record first.

Step 4 :-Select the record for delete.

Right click on the record to get the inline menu.



Step 5 :-Delete the record using the menu and confirm.

Step 6:-Repeat the process for all the duplicate records identified.

We have to repeat the process against all the duplicate transaction. Make sure that you delete the original record that is present in the system before the last sync. Otherwise you will get the duplicate again once you sync it.